



## WEBXPAY Payment Extension for Magento 2 Shopping Carts

### Uninstallation guide

#### 1. Uninstallation Pre-requisites:-

- a. FTP access to Magento store hosting environment/server
- b Shell /SSH access with Putty client app (please change your working directory to Magento root directory).

#### 2. Uninstallation steps

Please follow the below steps strictly to avoid the upgrade and compile errors.

##### **Step 1 : Backup the system**

Please backup your files and database before the uninstallation.

##### **Step 2 : Enable the Maintenance Mode**

To prevent the uninstallation process affected from other front end/Backend activities please keep the store in Maintenance mode. Please run the below command in SSH console to enable the maintenance mode. Please run this shell command in Magento root directory.

**php -dmemory\_limit=3G bin/magento maintenance:enable**

### **Step 3 : Disable the module**

Please run this shell commands in Magento root directory for disable the extension modules.

```
php bin/magento module:disable Webxpay_Payment
```

### **Step 4 : Uninstall the extension from Magento**

To uninstall the extension and remove the extension tables please run the below shell command in Magento root directory

```
php -dmemory_limit=3G bin/magento module:uninstall Webxpay_Payment
```

### **Step 5: Remove the extension files**

Please login to the server via ftp client.

Delete the following directories and files from Magento root directory (relative path)

```
app/code/Webxpay
```

```
pub/webxpay_magento.php
```

```
webxpay_magento.php
```

After delete all files, Please run shell commands in Magento root directory

```
php -dmemory_limit=3G bin/magento cache:clean
```

```
php -dmemory_limit=3G bin/magento setup:upgrade
```

```
php -dmemory_limit=3G bin/magento setup:di:compile
```

```
php -dmemory_limit=3G bin/magento indexer:reindex
```

```
php -dmemory_limit=3G bin/magento setup:static-content:deploy -f
```

### **Step 6: Disable the Maintenance mode**

Please run the below shell command to disable the maintenance mode.

```
php -dmemory_limit=3G bin/magento maintenance:disable
```

### **Step 7 : Refresh the all cache in admin area**

Login to Admin area of your Magento website

### Navigate to System >> Cache Management

Select All cache types, and then select the “Refresh” from action drop down and click “Submit” button.